

# Accessibility Statement

## Wilsden Parish Council

This page only contains information about the Wilsden Parish Council service, available at [wilsdenparishcouncil.gov.uk](http://wilsdenparishcouncil.gov.uk).

### Using this service

This service is run by Wilsden Parish Council. We want as many people as possible to be able to use this service. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- get from the start of the service to the end using just a keyboard
- get from the start of the service to the end using speech recognition software
- listen to the service using a screen reader

We've also made the text in the service as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

### How accessible this service is

Some people may find parts of this service difficult to use:

- at one point we display location information on a map - however, there's also a postcode lookup tool that's accessible to visually impaired users using assistive technology.

### What to do if you have difficulty using this service

If you have difficulty using this service, contact us by:

- Email: [clerk@wilsdenparishcouncil.co.uk](mailto:clerk@wilsdenparishcouncil.co.uk)
- Call: 07384 713156

As part of providing this service, we may need to send you messages or documents. We'll ask you how you want us to send messages or documents to you, but contact us if you need them in a different format. For example large print, audio recording or braille.

## **Reporting accessibility problems with this service**

We're always looking to improve the accessibility of this service. If you find any problems that aren't listed on this page or think we're not meeting accessibility requirements, contact: Gail Denham, Parish Clerk, Email: [clerk@wilsdenparishcouncil.gov.uk](mailto:clerk@wilsdenparishcouncil.gov.uk), Tel: 07384 713156

## **Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## **Contacting us by phone or visiting us in person**

Find out how to contact us [www.wilsdenparishcouncil.gov.uk/contact-us](http://www.wilsdenparishcouncil.gov.uk/contact-us).

## **Technical information about this service's accessibility**

Wilsden Parish Council is committed to making this service accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This service is partially compliant and meets most requirements of the WCAG 2.1 AA standard.

This service is partially compliant with the [Web Content Accessibility Guidelines version 2.1 AA standard](#), due to the non-compliances listed below.

## **Non accessible content**

No accessibility problems

## **Non compliance with the accessibility regulations**

No accessibility problems

## **Disproportionate burden**

Downloadable PDF's published before 02.03.21 may not be accessible.

Images in the Wilsden WW1 History may not have alt tags.

Some parts for the website may be partially compliant due to software plugins and it is beyond our control to edit these.

All Wilsden Neighbourhood Plan Documents are in the process of being rechecked for accessibility; this work will be completed by end January 2024. Please contact the Parish Clerk for further information or assistance. [gail.denham@wilsdenparishcouncil.gov.uk](mailto:gail.denham@wilsdenparishcouncil.gov.uk) or 07384 713156

Whilst the Council have tried to make the Harecroft Speed Reduction Final Report of Road Safety Trust Funded Project as accessible as possible it has experienced difficulties in doing so due to the complexity of the document January 2023.

## **Content that's not within the scope of the accessibility regulations**

No accessibility problems

## How we tested this service

The service was last tested on 190121 and was checked for compliance with WCAG 2.1 AA. The test was carried out by Sharron Brayshaw, Online Creative and Gail Denham, Clerk of Wilsden Parish Council. Six pages were audited and picked out at random by Gail Denham.

You can read the full accessibility audit report

[www.wilsdenparishcouncil.gov.uk/audit/Wilsden Parish Council Accessibility Audit 190121.pdf](http://www.wilsdenparishcouncil.gov.uk/audit/Wilsden_Parish_Council_Accessibility_Audit_190121.pdf).

## What we're doing to improve accessibility

Improvements to this service will include published PDF's being accessible.

There will be an accessibility guide published on the website from 02.03.21 under the footer heading 'General Information'. This will give information on the use of the Screen Reader.

This page was prepared on 15<sup>th</sup> February 2021. It was last updated on 30<sup>th</sup> January 2023.

From:

Wilsden Parish Council

Last updated:

4<sup>th</sup> December 2023